



The Six Sigma Handbook, Revised and Expanded

Thomas Pyzdek

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The most comprehensive Six Sigma reference available, now revised and expanded

Completely rewritten and reorganized, this second edition of *The Six Sigma Handbook* covers all the basic statistics and quality improvement tools of the Six Sigma quality management system. This new edition reflects the developments in Six Sigma over the past few years and will help maintain the book's position as the leading comprehensive guide to Six Sigma.

Key changes to this edition include:

- New chapters on DFSS (Design for Six Sigma); Minitab, the most popular statistical software for Six Sigma; Six Sigma philosophy and values; flowcharting; and SIPOC
- Coverage of the core problem-solving technique DMAIC (Define, Measure, Analyze, Improve, Control)
- Dozens of downloadable, customizable Six Sigma work sheets
- New material on important advanced Six Sigma tools such as FMEA (Failure Mode and Effects Analysis)

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